Appendix PD-6: Disclosures by ASPSPs

API Performance Summary

Metric	Open Banking Account Information	Open Banking Payment Initiation
Average Uptime		
Average Request Time		
Average Error Rate		

The above statistics are the averages over a particular quarter.

Daily Performance Uptime

Date	All Open Banking APIs (%)

Daily performance uptime should be reported for each day in the quarter as an average over 24 hours.

Average Request Time

Date	Open Banking Account Information (ms)	Open Banking Payment Initiation (ms)

Daily average request time should be reported for each day in the quarter as an average over 24 hours.

Error Rate (failed calls)

Date	Open Banking Account Information (%)	Open Banking Payment Initiation (%)

Daily error rate should be reported for each day in the quarter as an average over 24 hours.

Notes:

1. Uptime is defined under Table 1 of the BOBF Operational Guidelines.
2. Request time and error rates are defined under Table 2 of the BOBF Operational Guidelines.